

**MEDICLINIC INTERNATIONAL PLC
SUSTAINABLE DEVELOPMENT SURVEY**

Mediclinic International is committed to being a good corporate citizen and values the opinions and suggestions of all our stakeholders. We invite you to take a few minutes of your time to complete this survey. For any queries relating to the group’s sustainability issues, please contact:

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Please return the completed survey to us at the contact details provided above.

A Sustainable Development Report is published annually on the website of Mediclinic International at www.mediclinic.com.

PERSONAL DETAILS (please provide the following details):

Name	
Company / Organisation (if applicable)	
Tel	
E-mail	
Postal address	

WHAT IS YOUR RELATIONSHIP WITH MEDICLINIC INTERNATIONAL (please select)?

Investor (shareholder / fund manager / analyst)	
Patient	
Doctor	
Employee	
Trade union	
Healthcare funder	
Supplier	
Media	
Government / Authority	
Industry Association	
Other (please specify)	

DO YOU READ THE SUSTAINABLE DEVELOPMENT REPORT?

Yes	
No	
Comments (if any):	

IF YES, DO YOU AFTER READING THE REPORT HAVE A GOOD UNDERSTANDING OF OUR MATERIAL SUSTAINABILITY ISSUES / RISKS AND WHAT WE DO TO ADDRESS THEM?

Yes	
No	
Comments (if any):	

PLEASE GIVE YOUR OVERALL OPINION ON THE SUSTAINABLE DEVELOPMENT REPORT?

Very poor	
Poor	
Average	
Good	
Very good	
Comments (if any):	

WAS THE LATEST SUSTAINABLE DEVELOPMENT REPORT USER-FRIENDLY? COULD YOU FIND THE INFORMATION YOU WERE LOOKING FOR EASILY?

Yes	
No	
Comments (if any):	

HOW IMPORTANT DO YOU REGARD SUSTAINABILITY (MANAGEMENT OF COMPANY'S ECONOMIC, SOCIAL AND ENVIRONMENTAL IMPACTS) FOR THE HEALTHCARE INDUSTRY?

Not important	
Low importance	
Medium importance	
Important	
Very important	
Comments (if any):	

HOW IMPORTANT DO YOU REGARD THE ISSUES BELOW IN RESPECT OF MEDICLINIC INTERNATIONAL?

	Not important	Low importance	Medium importance	High importance
Stakeholder engagement				
Provide quality healthcare services				
Addressing the shortage of healthcare practitioners				
Employee training and development				
Create and sustain shareholder value				
Responsible use of natural resources				
Governance and corporate social responsibility				

HOW DO YOU RATE MEDICLINIC INTERNATIONAL'S REPORTING OF PERFORMANCE WITH REGARDS TO ADDRESSING THE ISSUES BELOW?

	Very poor	Poor	Average	Good	Very good
Stakeholder engagement					
Provide quality healthcare services					
Addressing the shortage of healthcare practitioners					
Employee training and development					
Create and sustain shareholder value					
Responsible use of natural resources					
Governance and corporate social responsibility					

ARE THERE ANY OTHER SUSTAINABILITY ISSUES WHICH YOU FEEL MUST BE ADDRESSED BY MEDICLINIC INTERNATIONAL?

Yes	
No	
If yes, please specify:	

DO YOU HAVE ANY OTHER COMMENTS, SUGGESTIONS OR QUESTIONS?

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WOULD YOU LIKE FEEDBACK ON YOUR COMMENTS?

Yes	
No	